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Introduction



What is TrackThrough?

TrackThrough is an online software for planning, tracking and monitoring activities of a project. The software serves as a common online place, yet private to your business where leads and teams can exchange messages and documents.

The above issues are solved in TrackThrough by its special features.

Features of TrackThrough:

- o Clearly defined projects and tasks.
- Leads and teams concept
- Work-flow Task assignment and delegation.
- o Issue tracking.
- Progress reports Task and Issue reports.

Why TrackThrough?

There are many project management softwares (commercial as well as free) having many more features than what *TrackThrough* provides. As a matter of fact, *TrackThrough* is meant to be a simple project management tool; it has been designed to have bare minimum features, just enough for someone who is not that tech savvy. You should consider using *TrackThrough* if you like the following:

- It works as an add-on to your web site to monitor your projects.
- o It is a common, but a private place to store and to access all of the project correspondences and documents.
- You can manage your projects and the teams remotely.
- You can download and install it free of cost.

Who should use TrackThrough?

- » Consulting firms.
- 5 Small and medium-sized companies.
- » Professional firms.
- Educational institutions

TrackThrough is freely available for any purpose, including commercial purposes, at absolutely no cost. Read the details in the <u>license page</u>.

We welcome your suggestions and feedbacks to make it simpler, leaner and useful.

Please do write to us for any questions or feedbacks or to keep posted of new developments and releases.

System requirements



To install the *TrackThrough*, your system should have the following requirements.



A PHP supported webserver

A webserver with PHP support is required; preferably Apache.

TrackThrough will work on Apache 1.3 or Apache 2.x hosted on unices or windows or others (but not tested).



PHP

PHP of version 5 or higher is required.



MySQL 4.1 or MySQL 5.0

Your host should allow the database accounts with the following rights:

SELECT, INSERT, UPDATE, DELETE, CREATE, DROP, INDEX, ALTER, CREATE TEMPORARY TABLES, LOCK TABLES.

Release notes



TrackThrough version 1.4.2

- Issue tracking [new feature]
- Promote issue as task [new feature]
- Export issues to PDF format [new feature]
- Filter projects, tasks and issues [new feature]
- Task reports and issue reports [new feature]
- Status icons [new feature]
- Assigning tasks to multiple users [new feature]
- o Closing, re-opening, review and re-assign of tasks [new feature]
- Dashboard [new feature]
- New settings related to dashboard, search [new feature]
- Message inbox [new feature]
- Site settings feature for Admin [new feature]
- New permission types view only and execute project [new feature]
- Bookmarks renamed to favorites [new feature]
- Edit profile, update settings and logout are under single drop-down menu [new feature]
- Message and email issues resolved [bug fix]

Known issues

- Text wrapping issue usually when there are long characters without any gap
- Display issue when attachment name is too long
- Once the task is unassigned for the team, the respective message is sent to team, team is unable to read the message (the unread message is kept as unread only). It's status doesn't change, and the message icon doesn't disappear.
- The user is able to assign the user who does not have execute task permission
- Progress value remains same when task is copied from one project to another.

TrackThrough version 1.4.1

- o Improved mobile access trackthrough/mini. [new feature]
- Search feature. [new feature]
- Copying tasks from one project to another. [new feature]

- Feature to add/change project icon.[new feature]
- Feature to edit project and task descriptions. [new feature]
- Feature to preview image attachements. [new feature]
- Large file download issue. [bug fix]
- Task assignment issue. [bug fix]
- Task comment mandatory(*) field removed.
- Design change Improved user permission model. [new feature]

TrackThrough version 1.4

- o Mobile friendly web application trackthrough/mini. [new feature]
- Progress bar widget in project (or task) dashboard. [new feature]
- o Customizable themes. [new feature]
- Bookmark feature for projects, tasks and messages. [new feature]
- Accordion feature for project dashboard. [new feature]
- Attachment icons based on file types. [new feature]
- User specific settings to control number of projects and messages to be displayed. [new feature]

TrackThrough version 1.3.1

- Improved installation page. [new feature]
- Style configurations for iPhone. [new feature]
- Bug fixed in settings module. [bug fix]

TrackThrough version 1.3

- Unread messages link to unread messages on user dashboard [new feature]
- Editing of project and task titles (for leads) [new feature]
- Hyperlinked project and task descriptions [new feature]
- Alternate colors for sent/received messages [new feature]
- Attachment upload size display [new feature]
- Unique message identifiers for project and task correspondences [new feature]
- Copy of all correspondences to the administrator [new feature]
- Improved error reporting [bug fix]

TrackThrough version 1.2

Fixed mail issues [bug fix]

• Added CSS to support iphone [new feature]

Please check manual/trackthrough_manual.pdf for installation instructions and usage.

Upgrading from version 1.4.1 to 1.4.2



1. Please make a backup of your current installation folder and database.

2. Download TrackThrough version 1.4.2

Download the latest *trackthrough_1_4_2.zip* from http://bispark.com/trackthrough/download and extract (unzip) this to a temporary directory.

e.g.: extract trackthrough_1_4_2.zip to /temp/trackthrough_1_4_2.

Copy the contents of includes, manual, mini, resources and scripts folder from above download to your current installation e.g.:

cp /temp/trackthrough_1_4_2/includes to /var/www/trackthrough/

cp /temp/trackthrough_1_4_2/manual to /var/www/trackthrough/

cp /temp/trackthrough_1_4_2/mini to /var/www/trackthrough/

cp /temp/trackthrough_1_4_2/resources to /var/www/trackthrough/

cp /temp/trackthrough_1_4_2/scripts to /var/www/trackthrough/

3. Edit config.ini file

Edit config.ini file in your installation folder as shown below:

[ETC]

project_attachment_folder=resources/uploads/project/

mail_template_folder=resources/mail_templates/

attachment_icons_folder = attachment_icons

 $attachment_types = png, gif, jpeg, jpg, txt, doc, docx, xls, xlsx, pdf, zip, xml, html, sql, php, psd, mht, ini, ppt, attachment_types = png, gif, jpeg, jpg, txt, doc, docx, xls, xlsx, pdf, zip, xml, html, sql, php, psd, mht, ini, ppt, attachment_types = png, gif, jpeg, jpg, txt, doc, docx, xls, xlsx, pdf, zip, xml, html, sql, php, psd, mht, ini, ppt, attachment_types = png, gif, jpeg, jpg, txt, doc, docx, xls, xlsx, pdf, zip, xml, html, sql, php, psd, mht, ini, ppt, attachment_types = png, gif, jpeg, jpg, txt, doc, docx, xls, xlsx, pdf, zip, xml, html, sql, php, psd, mht, ini, ppt, attachment_types = png, gif, jpeg, jpg, txt, doc, docx, xls, xlsx, pdf, zip, xml, html, sql, php, psd, mht, ini, ppt, attachment_types = png, gif, jpeg, jpg, txt, doc, docx, xls, xlsx, pdf, zip, xml, html, sql, php, psd, mht, ini, ppt, attachment_types = png, gif, jpeg, jpg, txt, doc, docx, xls, xlsx, pdf, zip, xml, html, sql, php, psd, mht, ini, ppt, attachment_types = png, gif, jpeg, jpg, txt, doc, docx, xls, xlsx, pdf, zip, xml, html, sql, php, psd, mht, ini, ppt, attachment_types = png, gif, php, psd, mht, ini, ppt, attachment_types = png, gif, php, psd, mht, ini, ppt, attachment_types = png, gif, php, psd, mht, ini, ppt, attachment_types = png, gif, php, psd, mht, ini, ppt, attachment_types = png, gif, php, psd, mht, ini, ppt, attachment_types = png, gif, php, psd, mht, ini, ppt, attachment_types = png, gif, php, psd, mht, ini, ppt, attachment_types = png, gif, php, psd, mht, ini, ppt, attachment_types = png, gif, php, psd, mht, ini, ppt, attachment_types = png, gif, php, psd, mht, ini, ppt, attachment_types = png, gif, php, psd, mht, ini, ppt, attachment_types = png, gif, php, psd, mht, attachment_types = png, gif, php, ps$

mdb,odt

hashed_password=false

version = 1.4.2

[FlexyView]

resources_dir = resources

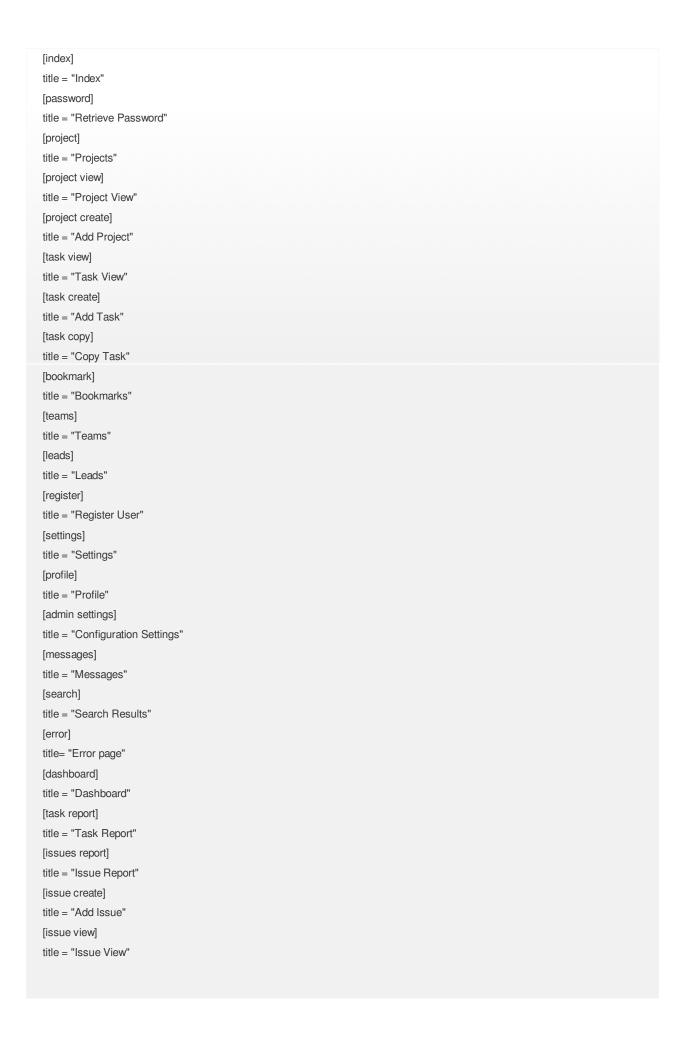
style_sheets=images/style.css

java_scripts = js/tt.util.js

[THEMES]

default_theme = red

names=yellow,grey,plum,violet,blue,green,red



4. Edit mini config

Edit mini/config.ini file as shown below:

[FW]

module_dir = ../includes/modules

image_dir = resources/images

base_url= http://yoursite.com/trackthrough/mini

[THEMES]

default_theme = black

names=blue,black,orange,pink

5. Run php script

Run php script under scripts folder named db_upgrade_to_1_4_2.php as shown below:

open command prompt and run the script as php db_upgrade_to_1_4_2.php e.g.:

/temp/trackthrough/scripts/php db_upgrade_to_1_4_2.php

Caution: Please change the localhost, username, password, database name and prefix according to your previous installation settings in the db_upgrade_to_1_4_2.php file.

Installation instructions





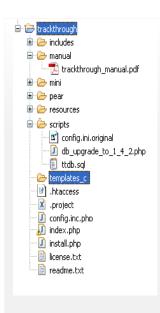
Download TrackThrough

Download the latest *trackthrough_x_x.zip* (compressed source) file from http://bispark.com/trackthrough/download.

Unzip *trackthrough_x_x.zip* file into your webserver's document root.

e.g.: C:\Program Files\Apache Software Foundation\Apache2.2\htdocs or /var/www/html (please check your webserver documentation to find out correct document root path).

If you have configured a virtual host, use the appropriate directory to unzip the source.



Directory structure

After you unzip the source please verify that the installation directory resembles the screenshot.

Please make sure the folder templates_c is writeable for web user.



Web installation

To install *TrackThrough*, you need to run install.php from web browser.

- Visit the following URL using your favorite browser http://yoursite.com/trackthrough/install.php; this should take you to a page (please check the screen shot) asking to input following details – database name, database server, database user name and database user password.
- 2. Input the database particulars
- 3. Input Admin username, Admin email address & submit. If everything goes fine, you should see an installation success page (please check the screenshot).

If you had problem using the web installation you may want to try the manual installation procedure explained in the next section.



Manual installation

To install *TrackThrough* manually, you need to follow the steps below:

1. Create TrackThrough database

Create a database (e.g.: *ttdb*) using phpMyAdmin or any other MySQL client.

Import the database schema from file *ttdb*.sql (you can find schema file inside scripts folder).

e.g.: mysql –udbusername –p –h localhost *ttdb* < C:\...\your_installation_directory\scripts\ttdb.sql

Caution: Change the query in the ttdb.sql file for insert statement of *userrecord* table. Edit the values for admin username, password, email and first name before importing the file.

2. Configure ini file



jmessages) stie = "TrackThraugh - Messages" Copy the file config.ini.original from installation_directory/scripts to installation_directory/config.ini.

e.g.:

 $copy \ \ your_installation_directory \ \ config.ini.original \ \ your_installation_directory \ \ config.ini$

3. Edit config.ini to modify the following variables

Base URL: Web address of for your installation (http://yoursite.com/trackthrough)

Database name: Database source name – *ttdb* (the one you created above).

Database server: The MySQL server. It can also include a port number. e.g.: hostname:port or a path to a local socket

e.g.: :/path/to/socket for the localhost. If the PHP directive mysql.default_host is undefined (default), then the default value is localhost:3306.

Database username: Default value is the name of the user that owns the server process.

Database password: Default value is an empty password.

For more information refer the screenshot.

|PN| media, dr = Andudesinodales | media, dr = Andudesinodales | media, dr = resources/maps | beas, un's his/pour_state/act/rough | https://doi.org/10.1001/pour_state/act/rough | https://doi.org/10.1001/pour_state/act/rough | https://doi.org/10.1001/pour_state/act/rough-state/act/rough

Common error messages

Application is already installed; please remove 'config.ini' file and run this script to reinstall the application

You get this error when *TrackThough* is already installed. To reinstall the application, access the installation URL after removing the config.ini file.

Missing config file in the distribution source

The file config.ini.original is missing from your source.

Please check installation_directory/script folder for the config.ini.original file.

Can't create ini file

The installation directory may not have write/create permission for web user.

Could not connect to MySQL Server

The error indicates incorrect database particulars.

Could not create database. Database already exists

The database you are trying to create already exists. Select YES option for Have you already created a database? and resubmit the values. You may also want to input table prefix if you are sharing the database with other applications.

There is no database by name

The database is not yet created; you can create the database manually and resubmit the page. Alternatively select NO option for Have you already created a database? and resubmit the values.

Missing sql file in the distribution source

You may have not copied the correct installation source.

Invalid config file

You may have not copied the correct installation source.

Getting started



Welcome to TrackThrough!

If you are new to *TrackThrough*, you may want to go through introduction section first.

You can download TrackThrough using the link: http://bispark.com/trackthrough/download.

You may refer the Installation instructions for step by step details.

Please refer Postinstall procedures once you have successfully completed the installation.

Terminology

Project: A project is a collection of tasks. It may have other attributes like name, specification, scope, and time line.

Tasks: Tasks are the activities that make a project.

Messages/Comments: Messages or comments are informations pertaining to a task or project (e.g.: instructions, updates, feedbacks).

Attachments: Attachments are the documents (e.g.: word, pdf, multimedia) that are shared through a project and task messages.

Leads: A lead is a user who can lead a group of projects and teams. The lead can define the projects, tasks and can assign teams to tasks.

Teams: A team is a group of users who work on tasks; a team can access only the tasks they are associated with.

Admin: The admin is a super user, who has access to all the features of *TrackThrough* – projects, tasks, comments, attachments, settings, lead and team accounts.

TrackThrough concepts

TrackThrough being a web application it has following components:

Web client (application front end): The one you access using web browser. Depending on where you install the application, URL of *TrackThrough* may look like – http://yoursite.com/trackthrough.

Application backend: It is installed at the location you specified during installation.

 $e.g.: \textbf{C:} \textbf{Program Files} \\ \textbf{Apache Software Foundation} \\ \textbf{Apache2.2} \\ \textbf{htdocs} \\ \textbf{trackthrough or a pache2.2} \\ \textbf{Apache Software Foundation} \\ \textbf{Apache2.2} \\ \textbf{htdocs} \\ \textbf{trackthrough or a pache3.2} \\ \textbf{Apache Software Foundation} \\ \textbf{Apache3.2} \\$

/home/yoursite/www/trackthrough (*TrackThrough* folder or some other folder name if this is something you changed during installation). You can explore the downloaded source or installation folder on your webserver to know more about the application modules, templates and database schema.

Postinstall procedures



User Login	Login to the application
	Login to the application using the admin username (or email address) and
Username:	password given during the time of installation.
Password:	
Login Forgot Password?	

* Old Password: * New Password:	Type your current password.	Change administrator password You can change the password using profile menu.
* Retype New Password:	New password must be at least Re-enter the new password. Re	
* Ewail Addraga		Change administrator email

* Email Address:

This must be a valid email address. Max

You may want to provide an email address if you did not do so during installation.

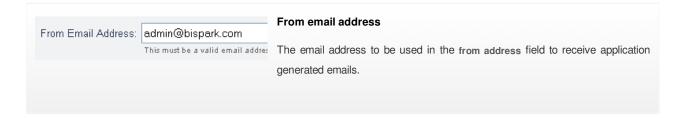
Please make sure to double check your email address as the application uses this address to notify all *TrackThrough* events.

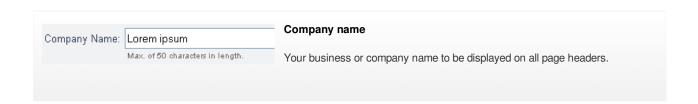


Administer site settings

You may change the following site settings of TrackThrough:







Copy mails of project/task messages to Administrator: 🗹

Copy mails of project or task messages to administrator

Select this check box to get emails when lead or team sends messages.

How to create teams or leads?



You need to login as administrator to create users. Users can be created based on permission as create projects or execute task or with both permissions.

Users + Add new user

Click on the users menu button and click Add new user.

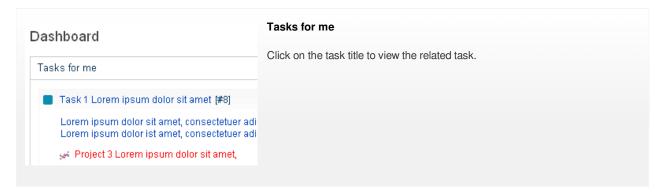
* Email Address:		Enter the registration details
	This must be a valid email address	Enter the appropriate registration details and click submit button.
* First Name:		Permissions for user
Last Name:	Max. 16 characters.	a) This user can create projects: Select this option if you intend to give user to create projects and tasks.
* Login Name:	Max. 16 characters. Login Name must be at least 3 cha	b) This user can execute tasks: Select this option if you want the user to give only task execution permission. In this option user cannot create project or
* Password:	Password must be at least 5 charac	tasks.
* Retype Password:	Re-enter the password.	
Permissions:	☐ This user can create proj	
	☐ This user can execute ta	
	Submit Reset	

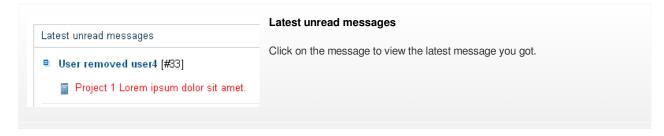
Dashboard



Dashboard contains 3 blocks where users can view recent tasks assigned to others or assigned to him/her and latest messages. You can the change the number of records for each block to display, in settings page



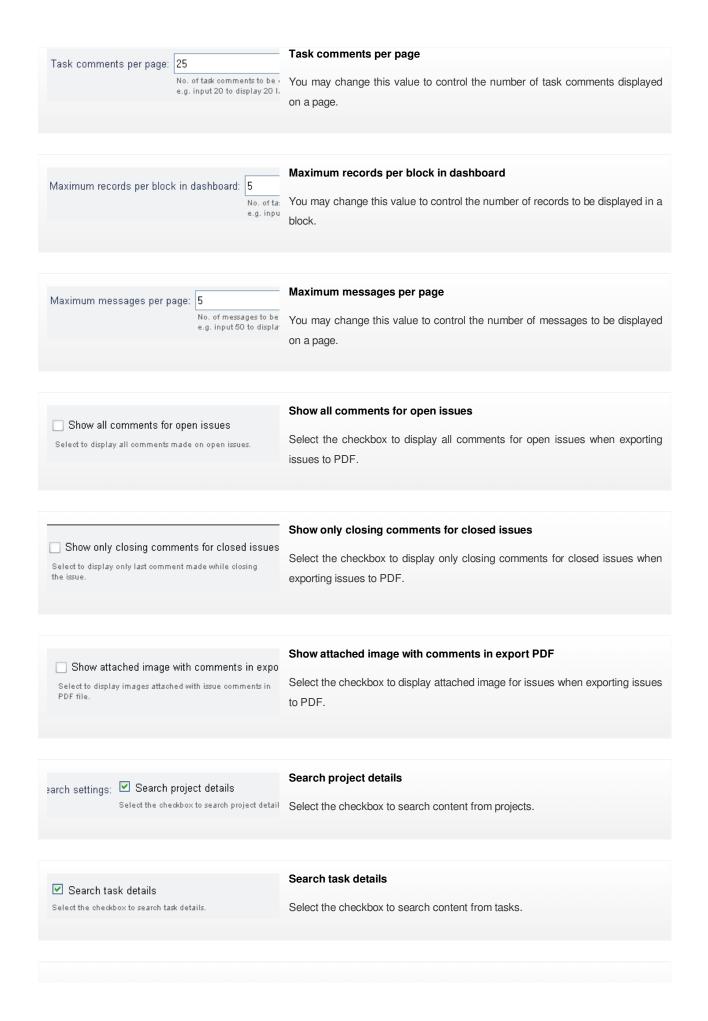


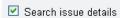


User settings

You may change the following settings of *TrackThrough*:







Select the checkbox to search issue details.

Search issue details

Select the checkbox to search content from issues.



Search message box

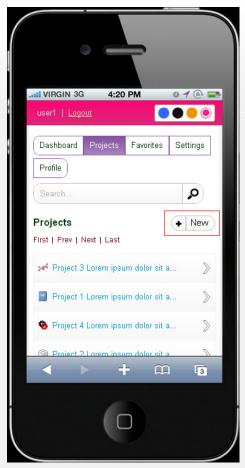
Select the checkbox to search message box of projects ℓ tasks / issues.

Select the checkbox to search content from messages.

How to add projects?



You need to login as lead to complete the following steps.



Click add project menu button

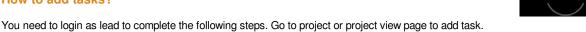
Click on the add project menu button.

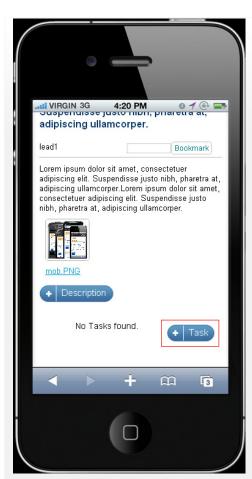


Enter project details

Enter project title and description. Upload project icon and attach files (if any) and click submit.

How to add tasks?





Click add task button

Click on the add task button.

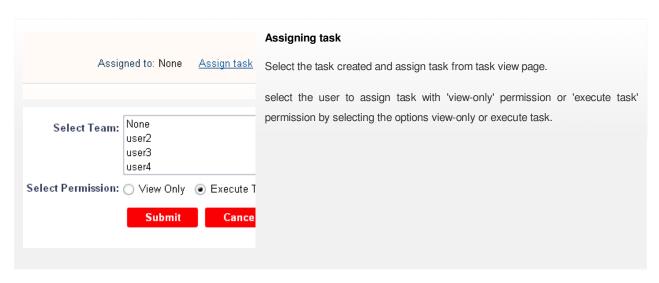


Add task details

Add task title and description. Attach files (if any) and click submit.

Assinging task

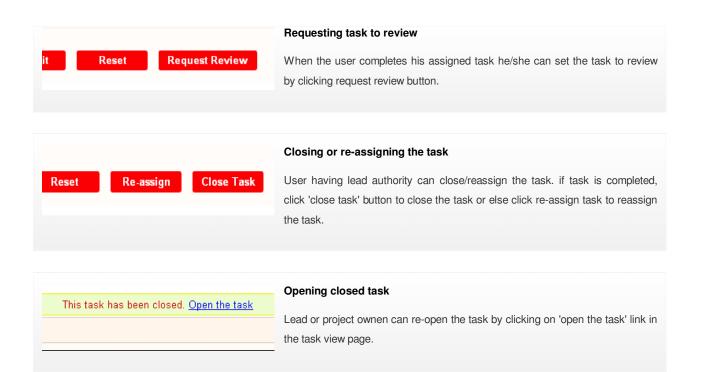




Managing tasks

Go to task view page to perform the below operations.

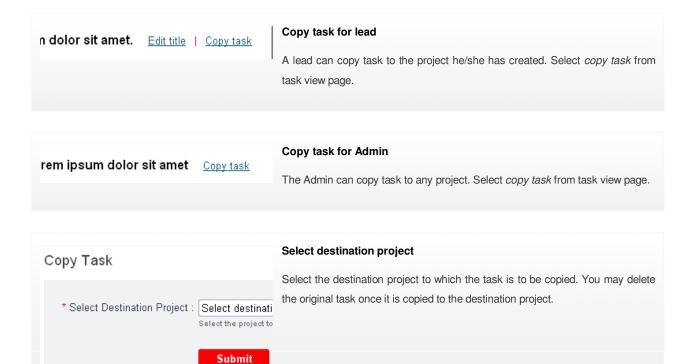




Copying and moving tasks



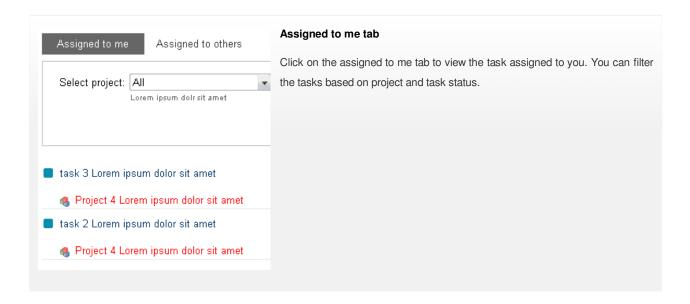
You need to login as admin or lead to perform copy task operation. Go to task view page and follow the steps below.

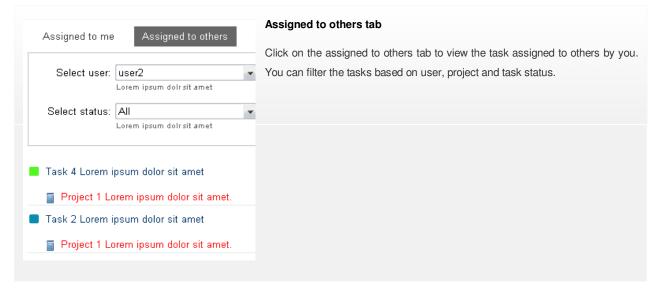


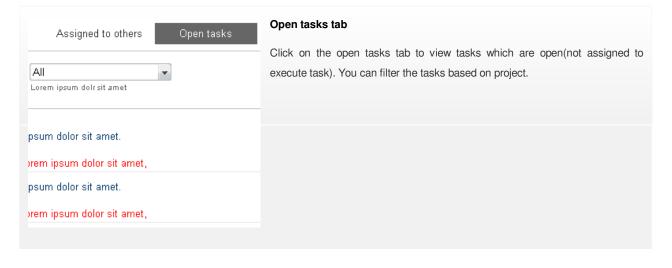
Task reports

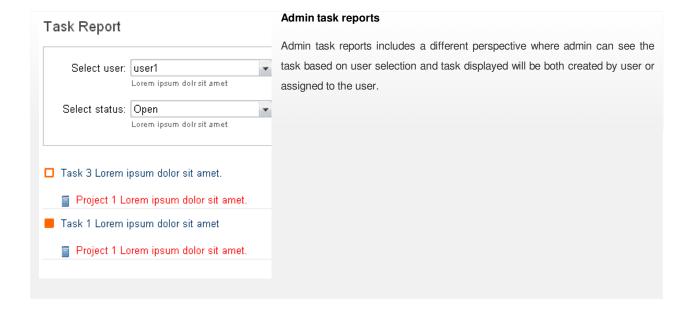


This feature enables the user to monitor and keep track of the task based on project, task status or user.





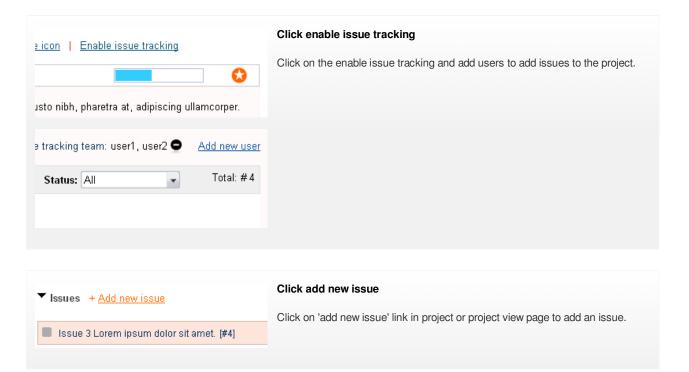


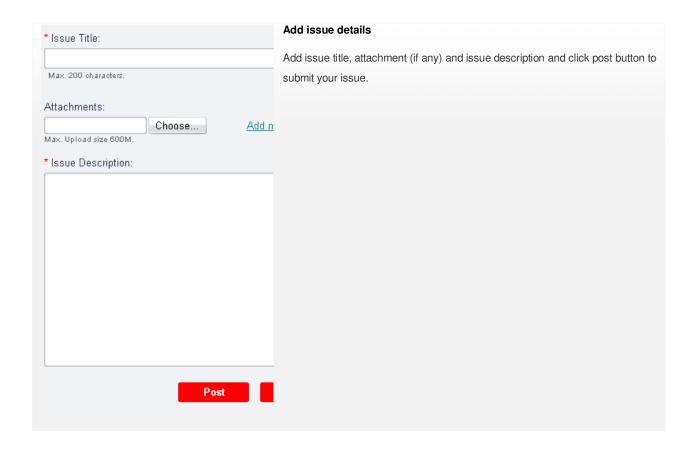


How to add issues?



You need to have "create project permission" to enable issue tracking for the project.

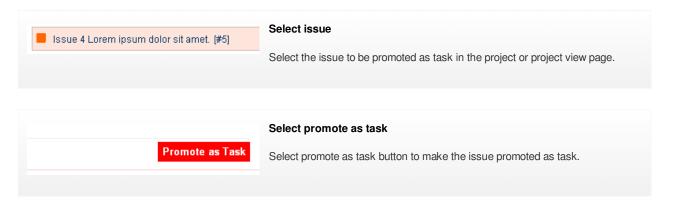




Promote issue as task

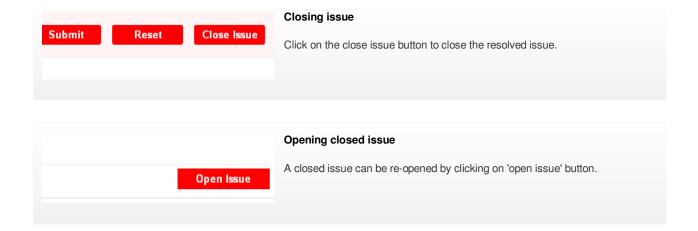


You must login as project owner to perform the operation. Go to issue view page and follow the steps below.



Managing Issues

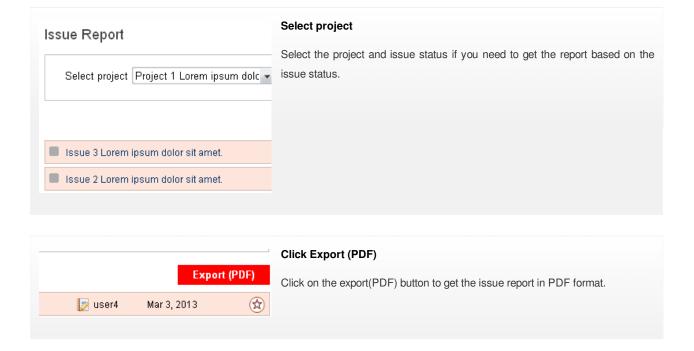




Issue reports



This feature enables the user to view the issues based on project and issue status and also export the report to PDF.



How to send messages?



Login to *TrackThrough* using lead or team credentials.



Select task

Select the task to access the task message.

If you have team credentials you can send messages to the lead of the task to which you have been assigned.

If you have lead credentials you can send messages to the team associated with your projects.



Enter comments details

Enter comments and attachments (if any) and click submit.

Mails and Messages generated by application on user actions.

SI.No	Action	Mail To	Message
1.	Create user	User	
2.	Create project / task	Admin	Admin
3.	Modify project title and description	Admin, Team, Lead	Admin, Team
4.	Add project description	Admin, Team, Lead	Admin, Team
5.	Add / Remove issue tracking team member	User, Admin, Lead	User, Admin
6.	Project delete by admin	Lead	
7.	Project delete by lead	Admin	
8.	Modify task title and description	Admin, Team, Lead	Admin, Team
9.	Comment task / issue by lead	Admin, Team, Lead	Admin, Team
10.	Comment task / issue by admin	Lead, Team	Lead, Team
11.	Comment task / issue by team	Admin, Lead, Team	Admin, Lead
12.	Assign / Un-assign task	Admin, Team, Lead	Admin, Team
13.	Request review task	Admin, Lead	Admin, lead, Team
14.	Close / Re-open / Re-assign task	Admin, Team, Lead	Admin, Team
15.	Delete task by admin	Lead, Team	Lead, Team, Admin
16.	Delete task by lead	Lead	
17.	Add issue by lead	Admin, Team, Lead	Admin, Team
18.	Add issue by team	Admin, Lead, Team	Admin, Lead
19.	Add issue by admin	Lead, Team	Lead, Team

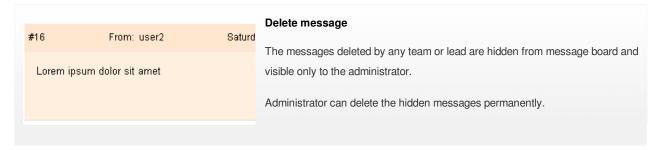
	e-open issue	Admin, Team, Lead	Aumin, ream
21. Delete iss	ue by lead	Admin, Team, Lead	Admin, Team
22. Delete iss	ue by admin	Lead, Team	Lead, Team, Admin

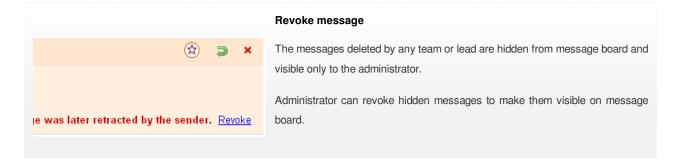
Administer messages



The project (or task) messages (and attachments) are accessible only to leads and teams of the project (or task). However an administrator can access the message board of any of the projects (or tasks) or issues. Go to task view page to view the task messages.







How to bookmark?



You can bookmark any projects, tasks or comments/messages for quick access.



Select bookmark icon

Click on the bookmark icon to bookmark the project, tasks, issues and comments.

How to change theme?



Login to TrackThrough using your credentials.



Select theme

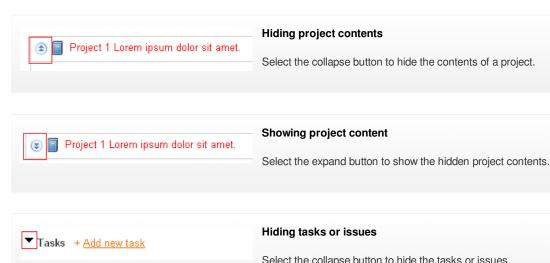
You can define your own themes by clicking on theme thumbnails to select theme of your liking. You can find seven different themes - red, yellow, grey,

red, violet, blue and green at the left of profile drop down menu.

Show or hide project contents



Login to TrackThrough using your credentials. Go to projects page to hide or show project, tasks or issues.

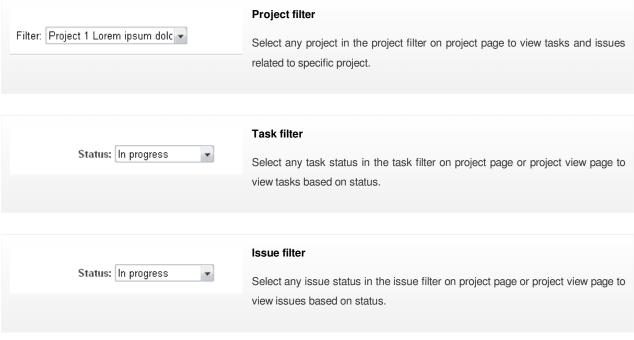


Select the collapse button to hide the tasks or issues. Showing tasks or issues Select the expand button to show the tasks or issues.

Filters

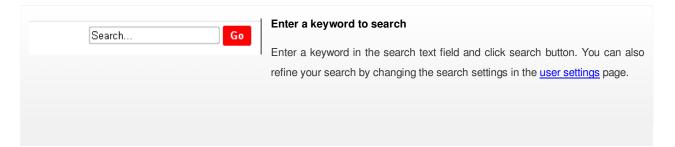


This feature enables the user to filter projects, tasks and issues.



Search





How to create your own theme?



A theme defines the visual appearance of *TrackThrough* application, e.g., blue, red, green.. as defined in config.ini. You can create your own theme by editing the styles. Below are the steps to create your new theme:

Creating a folder for the new theme

Create a new folder under the resources/images directory, name the folder as orange. Now orange is the name for your new theme. Copy the style.css file from red theme folder (resources/images/red) to orange theme folder (resources/images/orange). Now edit the style.css and override the styles you want to change e.g., .header{ background:#FDC006; border:1px solid #FBDB78;}.

Creating pallet image for the new theme

A pallete is a colored icon to identify your theme. Create a 13 x 13 square icon of your choice using photoshop or gimp. The image file format must be of type PNG and should have a name like theme_theme_name.png. e.g.: theme_orange.png. Save the image in resources/image directory.

[THEMES]
default_theme = blue
names=orange,yellow,grey,plum,violet,
-. . -

Adding your new theme in config.ini

Edit config.ini, add your new theme (orange) under [THEMES] section. [THEMES] names=orange,red ...